

COMPUTER SUPPORT SPECIALIST

ASSOCIATE IN APPLIED SCIENCE

The Computer Support Specialist Associate in Applied Science is a two-year degree for students who intend to seek immediate employment upon graduation. The Computer Support Specialist installs, maintains, and repairs computer hardware, software, and networks, and provides support services to system users. Duties of a computer support specialist typically include the diagnosis of system hardware and software failures and the performance of actions necessary to correct such problems. Graduates for this degree will take the CompTIA A+ certification exam and two of the following three certification exams: Network +, Security +, and/or Server +.

Credits Required: 60

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Recommended Course Sequence

- SEM 1:** COMP 110, COMP 130, COMP 180, COMP 198, MATH 115
SEM 2: COMP 138, COMP 182, COMP 185*, COMP 192, COMP 199, COMP 203,
SEM 3: COMP 195, COMP 196*, COMP 201,
SEM 4: COMP 200, COMP 202, COMP 204*

*Two of three required

Concentration Requirements **39**

- COMP 110 Computer Concepts and Applications 3
- COMP 130 Introduction to Programming Logic 3
- COMP 138 Visual Basic Programming 3
- COMP 180 Introduction to Networking I 3
- COMP 182 Networking II 3
- COMP 192 Database Concepts (Microsoft Access) 3
- COMP 195 Network Security 3
- COMP 198 CompTIA A+ Essentials 3
- COMP 199 CompTIA A+ Practical Applications 3
- COMP 200 Operating Systems 3
- COMP 201 Server Administration I 3
- COMP 202 Server Administration II 3
- COMP 203 CompTIA A+ Exam 1
- *Concentration Electives 2
- _____
- _____

After Graduation

Graduates with this degree will be able to begin working in the IT field in a computer support specialist position. Graduates have the opportunity to earn up to four industry-recognized credentials with this degree.

General Education Requirements **21**

- BUAD 110 Business Communication 3
- ENGL 101 English Composition I 3
- MATH 115 College Algebra 3
- General Education Electives 12
- _____
- _____
- _____
- _____

*Concentration Electives

- Two of three required
- COMP 185 CompTIA Network+ Exam 1
 - COMP 196 CompTIA Security+ Exam 1
 - COMP 204 CompTIA Server+ Exam 1

Courses designated as Physical Science, Natural Science, Humanities, Social Behavioral and General Education electives can be found on page 82. Placement Tests or pre-requisites are required for English Composition I, Math courses and most General Education Electives. See page 31 for complete Placement information. All first-time, full-time students with fewer than 15 credit hours after high school graduation are required to enroll in the College Success Skills course during their first semester. Some courses are not offer each semester. Always make an appointment with your major advisor to enroll each semester.